

May 16, 2009



Moulton Niguel Water
WATER QUALITY AND SERVICE ARE #1

State's water shortage triggers new mandatory conservation measures for homes and businesses. Help avoid substantial District-wide penalties - start using less water today!

Dear Moulton Niguel Water District customer,

California is in a statewide water-supply emergency. Moulton Niguel Water District's (MNWD) wholesale water supplier, the Municipal Water District of Orange County (MWDOC), recently announced it will reduce water deliveries by approximately 15 percent beginning July 1, 2009, meaning MNWD will have to meet customer demand with far less water in the coming year. If our customers use more water than the District is allocated, MNWD will be charged substantial penalties that will ultimately be passed along to our customers.

To avoid these costly penalties and help ensure a reliable supply for everyone, MNWD has established a series of mandatory conservation rules residents and businesses must immediately begin to follow.

Mandatory Water Conservation Rules

In December 2008, MNWD adopted a Water Conservation Program that outlines 12 Mandatory Water Conservation Rules customers must follow. This step was taken in anticipation of the state's current water shortage brought on by several years of below-average precipitation and environmental restrictions on water pumping from the Sacramento-San Joaquin Delta. The District has begun issuing written warnings, followed by fines, for customers who remain in violation of these rules. Please become familiar with them and make them a part of your daily routine.

Additional Conservation Required

The MNWD Board of Directors has also raised the District's Water Supply Response Level to **Level 2, "Water Alert," beginning June 1, 2009.**

This requires customers to:

- **Reduce water use by 20 percent;**
- **Cease all non-essential watering;**
- **Fix leaks within 72 hours; and**
- **Limit watering of lawns and gardens to three days per week.**

12 Mandatory Water Conservation Rules

1. **Outside Irrigation – Not between 10 a.m. and 5 p.m.**
2. **Irrigation Duration – No more than 15 minutes per area**
3. **It is prohibited to allow excess irrigation water to flow into the sidewalk, gutter, street, etc.**
4. **No hosing down driveways/sidewalks**
5. **Fix leaks in a timely manner**
6. **Re-circulating water required for water features**
7. **Wash vehicles using only a bucket or hose with shutoff nozzle**
8. **Restaurants must serve water only upon request**
9. **Hotels must provide guests the option to not launder linens daily**
10. **No installation of single-pass cooling systems**
11. **Commercial car wash and laundry systems must use re-circulating water**
12. **Restaurants must wash dishes using water-conserving spray valves**

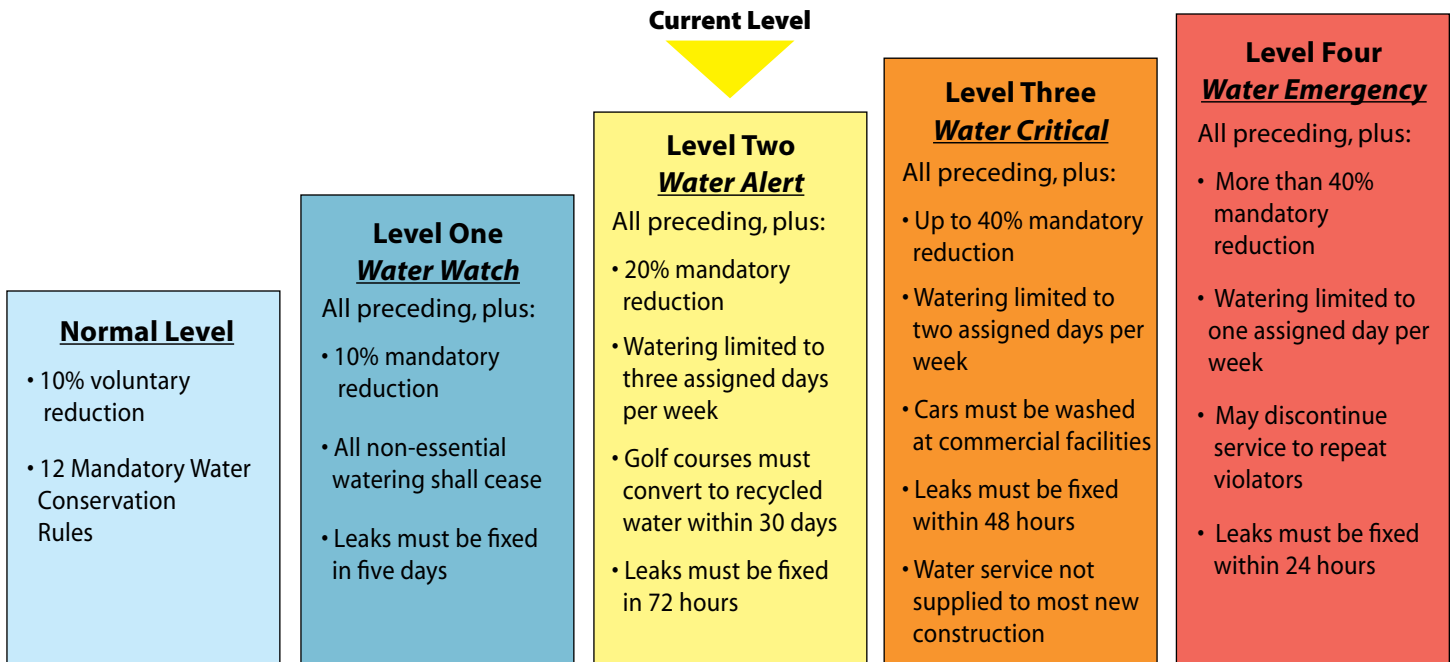
A public agency at:

27500 La Paz Road, Laguna Niguel, CA 92677-3489 • 949.831.2500
Mailing Address: P.O. Box 30203, Laguna Niguel, CA 92607-0203

Additional Conservation Required (continued)

These measures are in addition to the 12 Mandatory Water Conservation Rules described on the previous page. The 20 percent mandatory reduction is based upon water use district-wide, not on the individual water use of each customer. If MNWD customers do not use water more efficiently, the District will use more water than we are allocated, resulting in significant penalties from our provider that will be passed along to everyone – so we all have a motivation to conserve.

The chart below displays the Water Supply Response Levels and details of each step's required degree of conservation.



Level 2 Watering Schedule

Customers are required to follow the watering schedule below for the duration of the Level 2 Water Alert.

Residential Irrigation	
Aliso Viejo Mission Viejo	Monday and Thursday, and Saturday or Sunday
Dana Point Laguna Hills Laguna Niguel	Tuesday and Friday, and Saturday or Sunday
Commercial Irrigation	
Monday, Wednesday and Friday	

Do More With Less

Please join with your neighbors and take these steps to stretch our water supplies as much as possible. We understand the significance of these rules, but remember that conserving water saves you money, protects the environment and ensures sufficient supplies to meet our region's basic needs.

If you have any questions or for additional tips on how to use less water, please visit our Web site at www.mnwd.com, call us at (949) 831-2500 or email conservation@mnwd.com. Thank you in advance for doing your part.

Sincerely,

MOULTON NIGUEL WATER DISTRICT

Robert C. Gumerman, Ph.D., P.E.
General Manager